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| Jacob Howe  Developer/IT Specialist | **Jacksonville, FL**  **(352) 509-0499**  **jlawrencehowe@hotmail.com**  **https://www.linkedin.com/in/jacob-howe**  **Jacobhowe.com** |

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| **EXPERIENCE**  **Advantus Corp. - Developer**  *August 2020 - Present*   * Writing Suitescripts/User Event/Map Reduced/Client scripts for Netsuite to automate and have data validation * Creation of warehouse dashboards using Suitescript to give employees constant up to date information on shipments and status * Revamping Label management/equipment to reduce hardware failure and cost as well as improving quality and speed * Transition of Carton/Pallet/Item labels, packing lists, etc to NiceLabel/HTML * Managing end users and ticket requests.   **AccuMED Corp. — *IT Administrator***  155 Boyce Drive, Mocksville NC 27028  *NOVEMBER 2017 - July 2020*   * Three years IT experience managing employee computers and help requests. * Assisted making, managing, and monitoring ERP system and users SOX compliance. * Managed transition between shared drive to online SharePoint. * Supporting security system - Cameras, recording/storage, door locking and fob mechanism * Assisted transition between Infor Syteline to QAD ERP system: managing user roles, logins, automating sales order processes with RPA systems. * Managing local IT help ticket requests from users. * Created small applications to help users process and upload data to and from databases using C# and SQL.   **EDUCATION AND CERTIFICATIONS**  **Digital Media Bachelor of Arts - University of Central Florida, Orlando**  *AUGUST 2013 - MAY 2017*  **Certifications**   * CompTIA Network + Certification * CompTIA A+ Certification * Certificate of Proficiency in C++ Programming Language | **SKILLS**   * C#, Javascript, Suitescript 2.0, HTML * Netsuite Administration/Customization/Automation * Computer hardware replacement * Software debugging and management * Service desk ticket handling (HEAT/Ivanti/Jira) * Network cabling/network trouble-shooting * Active Directory Administration * Office Word/Excel * Microsoft SharePoint * Windows 7/10 * Windows Server VMware * SOX compliance/management * User Role Management (QAD, Netsuite) * Computer Imaging * Basic SQL knowledge * Bartender Automation * Label Printing Maintenance |

**REFERENCES**

**Kevin Kazimir - Director of IT - kkazimir@gmail.com (904) 439-5016**

**George Homme - District IT Manager - george@hommeonline.net - (336) 408 – 0723**

**Nelson Marmolejos - Head of IT - nmarmolejos@accumedcorp.com - (336) 930-2651**