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| Jacob Howe Developer/IT Specialist | **Jacksonville, FL****(352) 509-0499** **jlawrencehowe@hotmail.com** **https://www.linkedin.com/in/jacob-howe****Jacobhowe.com** |

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| **EXPERIENCE****Advantus Corp. - Developer***August 2020 - Present** Writing Suitescripts/User Event/Map Reduced/Client scripts for Netsuite to automate and have data validation
* Creation of warehouse dashboards using Suitescript to give employees constant up to date information on shipments and status
* Revamping Label management/equipment to reduce hardware failure and cost as well as improving quality and speed
* Transition of Carton/Pallet/Item labels, packing lists, etc to NiceLabel/HTML
* Managing end users and ticket requests.

**AccuMED Corp. — *IT Administrator***155 Boyce Drive, Mocksville NC 27028 *NOVEMBER 2017 - July 2020** Three years IT experience managing employee computers and help requests.
* Assisted making, managing, and monitoring ERP system and users SOX compliance.
* Managed transition between shared drive to online SharePoint.
* Supporting security system - Cameras, recording/storage, door locking and fob mechanism
* Assisted transition between Infor Syteline to QAD ERP system: managing user roles, logins, automating sales order processes with RPA systems.
* Managing local IT help ticket requests from users.
* Created small applications to help users process and upload data to and from databases using C# and SQL.

**EDUCATION AND CERTIFICATIONS****Digital Media Bachelor of Arts - University of Central Florida, Orlando***AUGUST 2013 - MAY 2017***Certifications*** CompTIA Network + Certification
* CompTIA A+ Certification
* Certificate of Proficiency in C++ Programming Language
 | **SKILLS*** C#, Javascript, Suitescript 2.0, HTML
* Netsuite Administration/Customization/Automation
* Computer hardware replacement
* Software debugging and management
* Service desk ticket handling (HEAT/Ivanti/Jira)
* Network cabling/network trouble-shooting
* Active Directory Administration
* Office Word/Excel
* Microsoft SharePoint
* Windows 7/10
* Windows Server VMware
* SOX compliance/management
* User Role Management (QAD, Netsuite)
* Computer Imaging
* Basic SQL knowledge
* Bartender Automation
* Label Printing Maintenance
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**REFERENCES**

**Kevin Kazimir - Director of IT - kkazimir@gmail.com (904) 439-5016**

**George Homme - District IT Manager - george@hommeonline.net - (336) 408 – 0723**

**Nelson Marmolejos - Head of IT - nmarmolejos@accumedcorp.com - (336) 930-2651**