Jacob Howe

Developer/IT Specialist

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EXPERIENCE

Advantus Corp. -Jr. Developer

August 2020 - Present
- Writing Suitescripts/User Event/Map Reduced/Client scripts for Netsuite to automate and have data validation
- Creation of warehouse dashboards using Suitescript to give employees constant up to date information on shipments and status
- Revamping Label management/equipment to reduce hardware failure and cost as well as improving quality and speed
- Transition of Carton/Pallet/Item labels, packing lists, etc to NiceLabel/HTML
- Managing end users and ticket requests.

AccuMED Corp. — *IT Administrator*

155 Boyce Drive, Mocksville NC 27028

NOVEMBER 2017 - July 2020

- Three years IT experience managing employee computers and help requests.
- Assisted making, managing, and monitoring ERP system and users SOX compliance.
- Managed transition between shared drive to online SharePoint.
- Supporting security system - Cameras, recording/storage, door locking and fob mechanism
- Assisted transition between Infor Syteline to QAD ERP system: managing user roles, logins, automating sales order processes with RPA systems.
- Managing local IT help ticket requests from users.
- Created small applications to help users process and upload data to and from databases using C# and SQL.

EDUCATION AND CERTIFICATIONS

Digital Media Bachelor of Arts - University of Central Florida, Orlando

AUGUST 2013 - MAY 2017

Certifications

- CompTIA Network + Certification
- CompTIA A+ Certification
- Certificate of Proficiency in C++ Programming Language

SKILLS

- C#, Javascript, Suitescript 2.0, HTML
- Netsuite Administration/Customization/Automation
- Computer hardware replacement
- Software debugging and management
- Service desk ticket handling (HEAT/Ivanti/Jira)
- Network cabling/network trouble-shooting
- Active Directory Administration
- Office Word/Excel
- Microsoft SharePoint
- Windows 7/10
- Windows Server VMware
- SOX compliance/management
- User Role Management (QAD, Netsuite)
- Computer Imaging
- Basic SQL knowledge
- Bartender Automation
- Label Printing Maintenance

REFERENCES

Kevin Kazimir - Director of IT - kkazimir@gmail.com (904) 439-5016

George Homme - District IT Manager - george@hommeonline.net - (336) 408 – 0723

Nelson Marmolejos - supervisor of two years - nmarmolejos@accumedcorp.com - (336) 930-2651